

# Medical PM<sup>MD</sup>

## Service Contract

### Articulated Arms and Service Managers

#### Having a Service contract with Medical-PM is:

- Assuring functional equipment at all times
- Avoiding mechanical failure
- Working in close collaboration with users for optimal planning
- Respecting infection control standards thanks to our hoarding equipment that allows to isolate intervention zones
- Benefiting from hourly rate discounts
- Benefiting from discounts on regular priced parts during periodic maintenance
- Receiving an annual visit from a technician
- Having detailed documentation on all periodic maintenances and gas pressures

#### What technicians do during a periodic maintenance:

- Visual inspection of articulated arms and service managers
- Performs periodic maintenance following our verification protocol
- Prepares detailed service report after inspection and sends it via email to the site manager
- Open communication via email on the progression of executed work as well as the identification of eventual problems.
- Informs the customer of potential replacements or upgrades to anticipate.

#### Medical-PM technical team is:

- Very experienced technicians
- On site intervention within the 24 or 48 hours depending on the contract
- Telephone Technical support 24/7

For an estimate, contact us

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